



Chippewas of RAMA
First Nation

Employment Opportunity

Job Title: **Tim Hortons Supervisor**
Job Code: BUS850
Department: Economic Development
Reports to: Store Manager

Date Posted: 5-Oct-21
Date Closed: 19-Oct-21
(5:00 pm)

The Chippewas of Rama First Nation supports the United Nations Declaration on the Rights of Indigenous Peoples. Specifically, Rama supports the training, education and employment of Indigenous People.

Employment Classification: 1 Full-Time

Availability & Term: Approx. Start Date: October 2021

Remuneration: \$15.00 per hour

JOB PURPOSE/SUMMARY

The role of supervisor is both to supervise and coordinate activities of staff who prepare and portion food and work along side staff to ensure superior level customer service. Additionally, in this role you will be expected to inspire and engage the staff in their overarching role as representatives of Rama First Nation.

QUALIFICATIONS

- Education:**
- Grade 12.
- Skills and Abilities:**
- Commitment to providing superior customer service.
 - Demonstrated leadership skills.
 - Ability to inspire a pride in a job well done.
 - Reliable and flexible to meet the needs of the business.
 - Desire for professional growth and development.
- Experience:**
- Potential 2 years as a Food Service Attendant or prior Tim Horton's experience.
- Other:**
- A Criminal Reference Check is required for this position.

Qualified applicants may submit their cover letter and resume to the attention of:

Charlene Benson, Human Resources Manager
Chippewas of Rama First Nation
5884 Rama Road, Suite 200, Rama, Ontario L3V 6H6
Fax: (705) 325-4718 Email: charleneb@ramafirstnation.ca

**** ONLY THOSE APPLICANTS SELECTED FOR AN INTERVIEW WILL BE CONTACTED ****

Rama First Nation is committed to an inclusive, barrier-free environment. Accommodation will be provided in all steps of the hiring process. Please advise Human Resources if you require any accommodation to ensure you can participate fully and equally during the recruitment and selection process.

The Chippewas of Rama First Nation - A Proud, Progressive First Nation Community



Job Description

Job Last Updated: 23-Feb-21

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KEY JOB FUNCTIONS/RESPONSIBILITIES

- Work to create a positive and progressive working environment that will develop job skills necessary to succeed within the team.
- Create a sense in each team member that they are "making a difference" when they come to work.
- Ensure that product launches and promotions are executed with perfection.
- Resolve guest issues, as well as work with your team to minimize issues.
- Ensure food service and quality control.
- Train staff in job duties, sanitation and safety procedures.
- All duties performed by the Baker and Food Service Attendant.
- Ensure speed of service by adhering to best practices.
- Ensure Log books are completed and signed off on.
- Ensure Store is "Audit" ready at all times.
- The duties and responsibilities outlined are representative but not inclusive.